

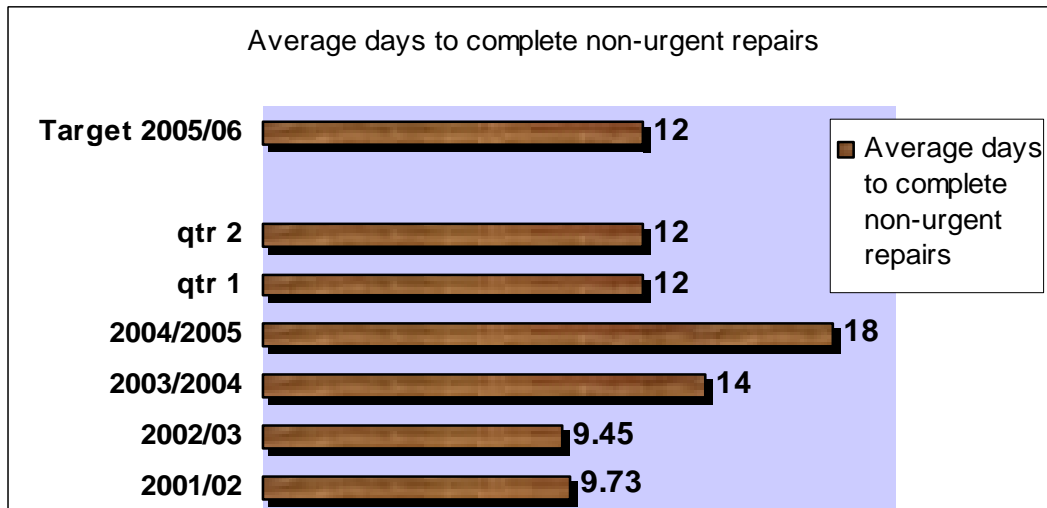
Appendix 2

The graphs below trace BHPs performance on a number of performance indicators since 2001/02 financial year up to the present mid-year statistics. .

Graph 1

Business Plan Statistical Appendix (Section E6)

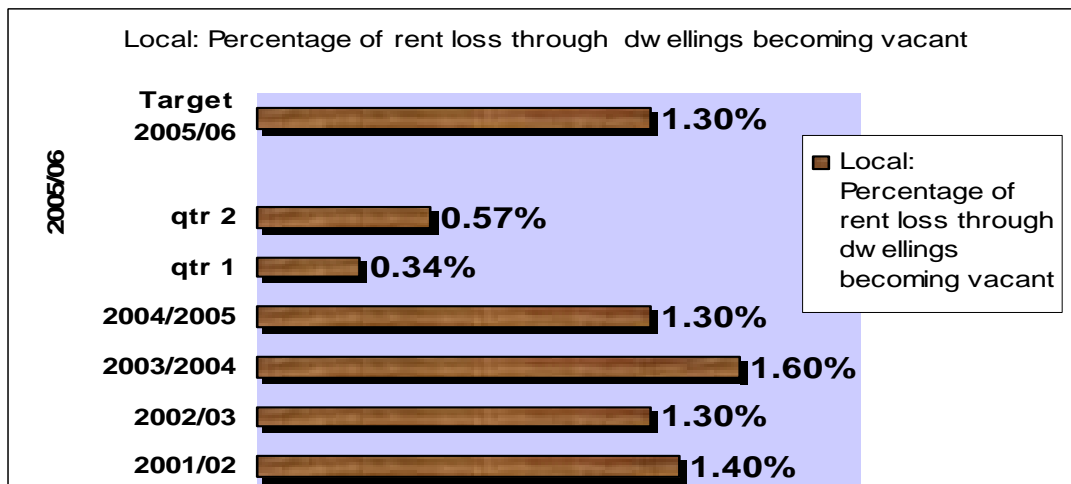
PI: Average time for non-urgent repairs.



Graph 2

Local

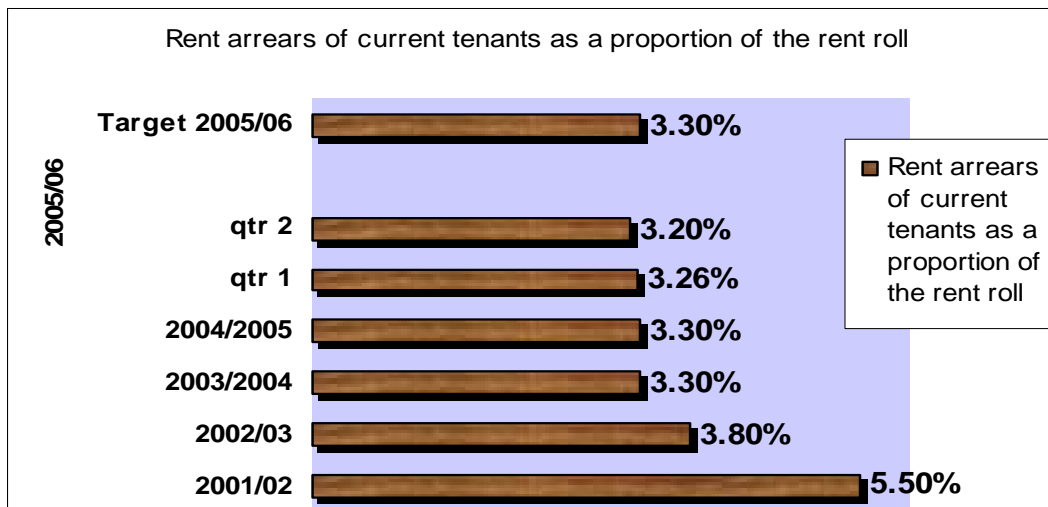
PI: Percentage of rent loss through dwellings becoming vacant



Graph 3

Local

PI: Rent Arrears of current tenants as a proportion of the rent roll



Graph 4

Local

Percentage of repairs finished on first visit

